

**D***ependable*  
**P***rofessional*  
**S***ervice-Oriented*



How are  
***WE*** doing?

GEORGIA  
STATE PATROL



MOTOR CARRIER  
COMPLIANCE  
DIVISION



CAPITOL  
POLICE





The Department of Public Safety is committed to providing you with the best possible service. Please take a few minutes to complete this short survey so that we may have your opinion of our service.

This survey is also available on our website at [www.dps.georgia.gov](http://www.dps.georgia.gov) or, you may call our Customer Service Center and tell us about your recent experience at 1-888-422-9075.

Information gained from these surveys will be used to improve our customer service, not only to you, but to all citizens.

Thank you for taking the time to help us keep our commitment.

A handwritten signature in black ink that reads "Bill Hitchens". The signature is fluid and cursive, written over a light blue rectangular background.

Colonel Bill Hitchens  
Commissioner

I visited the following division:

Georgia State Patrol \_\_\_\_\_(city)  
Motor Carrier Division \_\_\_\_\_(city)  
Capitol Police

What was the purpose of your visit today?

To obtain a crash report  
To obtain general information  
To make a complaint/compliment  
Other \_\_\_\_\_

Please rate the service you received today based on the following scale:

1 (Strongly disagree) thru 10 (Strongly agree)

The personnel that assisted me today were courteous.

1 2 3 4 5 6 7 8 9 10

The personnel that assisted me were helpful.

1 2 3 4 5 6 7 8 9 10

The information and assistance I requested was readily available.

1 2 3 4 5 6 7 8 9 10

The information and assistance was provided in a reasonable amount of time.

1 2 3 4 5 6 7 8 9 10

The personnel assisting me today were knowledgeable.

1 2 3 4 5 6 7 8 9 10

Overall, I am satisfied with my experience today.

1 2 3 4 5 6 7 8 9 10

What suggestions could you make to improve our service to you? \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please detach this card on the perforated line and deposit it in the Comment Box provided at this location or you may drop it in the mail.

AFFIX  
PROPER  
POSTAGE

**Georgia Department of Public Safety  
Customer Service  
Post Office Box 1456  
Atlanta, GA 30371-1456**